



# PALLADIUM HOTELS & RESORTS

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## The Grand Palladium Resort and Spa Complex

The Grand Palladium Complex located close to the village of Akumal and approximately 25 minutes from Playa del Carmen; built on an extension of land more than 2,000,000m<sup>2</sup> and consists of five resorts: Grand Palladium Kantenah Resort and Spa, Grand Palladium Colonial Resort and Spa, Grand Palladium White Sand Resort and Spa, Grand Palladium Riviera Resort and Spa, and The Royal Suites Yucatán.

This complex also offers an ultramodern Spa of some 6000m<sup>2</sup>, which is endowed with the most advanced facilities and offers a wide variety of services to the guest with tranquil therapies.

Our guests can use the facilities of the entire Complex, except the facilities of "The Royal Suites Yucatán".

The **Grand Palladium Colonial and Grand Palladium Kantenah Resort & Spa** ecological luxuries Resorts possesses an exuberant amount of tropical vegetation and are constructed on an extension of land more than 700,000 m<sup>2</sup> situated next to the sea. Enjoy a few wide and elegant ecological paths that invite the clients for walking.

The **Grand Palladium White Sand and Grand Palladium Riviera Resort and Spa**; two extensive ecological friendly hotels with luxury surrounding and a magnificent artificial lagoon, built on an extension of land of more than 1,220,000 m<sup>2</sup> directly next to the sea. They enjoy spacious and elegant gardens with exuberant tropical vegetation and an extensive network of ecological paths and wooden bridges.

**The Royal Suites Yucatán**, Resort exclusive for adults, surrounding for a beautiful artificial lagoon, with a special and personalized treatment.

Guest at **The Royal Suites Yucatán** have an extra services like: private check, private pool with integrated Jacuzzi, pool bar with international and premium drinks and waiter service, lobby bar with international and premium drinks, snacks and air conditioning, Internet connection (included at the reception and room), unlimited dinners in ours A la Carte Restaurants, room service without extra charge, internal transportation when is required, the mini-bar is restocked daily (drinks and snacks), newspaper deliver to the room under requirement, night courtesy in the rooms, exclusive Restaurant "El Jardín" and an exclusive beach area with waiter service (Kantenah beach side), butler service and bottles of liquor in the room (Vodka, Rum, Tequila, Whisky) refill every 7 days.

## Our commitment with the environment

PALLADIUM HOTELS & RESORTS has been designed and constructed with the environment in mind, disrupting the natural atmosphere as little as possible.

Ours five Resorts are the first ones in our Company who respect this decisive factor, in fact, a lot of our facilities and services respond to this philosophy.

Their design reflects a perfect harmony between the most modern and luxurious facilities respecting the natural habitat of the zone.

## Lodging

**The Grand Colonial Palladium Resort and Spa** consists of 11 villas and a total of 413 rooms that are distributed throughout 7 villas that contain three levels each making up 36 standard rooms per villa, 2 villas with three levels containing 36 Junior Suites for villa and 2 villas with three levels containing 30 Junior Suites and 7 Suites Ambassador (exclusive for members of the Palladium Travel Club and corporate website), all of them with a spacious balcony that have 2 chairs and a table. The hotel also has 3 bungalow style villas containing two levels each with 8 Mayan Suites per villa. Smoking rooms under availability.

**The Grand Palladium Kantenah Resort and Spa** consists of 11 villas and a total of 423 rooms that are distributed throughout 7 villas that contain three levels each making up 36 standard rooms per villa, 2 villas with three levels containing 36 Junior Suites per villa and 2 villas with three levels containing 30 Junior Suites and 6 Suites Ambassador (exclusive for members of the Palladium Travel Club and corporate website), all with a spacious Balcony that have chairs and a table. The hotel also has four bungalow style villas with two levels each with 8 Mayan Suites for villa. One Signature room ocean front. Smoking rooms under availability.

**The Grand Palladium White Sand Resort and Spa** consists of 264 rooms distributed throughout seven villas of three levels each with 6 Suites and 30 Jr. Suites per villa and 12 Mayan Suites with a unique Mayan outside shower in each one. Smoking rooms under availability.

**The Grand Palladium Riviera Resort and Spa** consists of 324 rooms distributed throughout 9 villas of three levels each with 6 Suites and 30 Junior Suites per villa. Smoking rooms under availability.

**The Royal Suites Yucatán**, it is an exclusive Resort for adults. Have 130 rooms distributed throughout 3 villas of three levels with 6 Suites and 30 Jr. Suites per villa and 22 Mayan Suites with a unique Mayan outside shower in each one. Smoking rooms under availability.



# PALLADIUM HOTELS & RESORTS

 PALLADIUM HOTELS & RESORTS	Standard Double	Standard King	Junior Suite Double	Junior Suite King	Mayan Suite (King) Only adults	Suites King	Suite Ambassador Double	Suite Ambassador King	Signature Resident	Total
Grand Palladium Kantenah Resort & Spa	154	98	74	58	32		2	4	1	423
Grand Palladium Colonial Resort & Spa	154	98	74	56	24		5	2		413
Subtotal	308	196	148	114	56		7	6	1	836
<b>Total Resort</b>	<b>504</b>		<b>262</b>		<b>56</b>		<b>13</b>		<b>1</b>	<b>836</b>
Grand Palladium White Sand Resort & Spa			84	126	12	42				264
Grand Palladium Riviera Resort & Spa			108	162		54				270
Subtotal			192	288	12	96				588
<b>Total Resort</b>			<b>480</b>		<b>12</b>	<b>96</b>				<b>534</b>
The Royal Suites Yucatán			36	54	22	18				130
<b>Total Complex</b>	<b>308</b>	<b>196</b>	<b>376</b>	<b>456</b>	<b>90</b>	<b>114</b>	<b>7</b>	<b>6</b>	<b>1</b>	<b>1554</b>

## Room Facilities of Grand Palladium Colonial and Grand Palladium Kantenah Resort & Spa

Every room have a King Size or two double beds, air conditioning, ceiling fan, minibar, TV (satellite link), internal movie channel, telephone, safety deposit box, hair dryer, magnification mirror, coffee or tea maker, smoke detector, ironing board with iron, alarm clock, station for MP3 players and free WIFI (prior registration). The minibar is restocked daily.

All Junior Suites contain a King size or two double beds, sofa bed and a hydro-massage bathtub, bathrobe and slippers.

The Suites Ambassador have the same amenities of the Junior Suites and a spacious living room.

The "Mayan" rooms have the same amenities as the Junior Suites, besides a special entry and a spacious terrace, a magnificent bath with hydro-massage and an outside shower the Mayan style.

Of all the Junior Suites, 22 of them with king Size beds, are connected with 22 rooms with double beds, just as in the Colonial Grand Palladium Resort and Spa how in the Grand Palladium Kantenah Resort and Spa.

 PALLADIUM HOTELS & RESORTS	ROOM DIMENSIONS HOTEL GRAND PALLADIUM COLONIAL & KANTENAH RESORT & SPA					
	Closet	Living room	Bathroom	Room	Balcony	Total
Standar Room	0,85		4,85	25,6	5,6	36,9
Junior Suite	0,85		4,85	30,7	5,6	42
Mayan Suite	1,5		17,2	26,9	12,8	58,4
Suite	1,7	30,7	13,75	30,7	12	88,85

## Room Facilities of Grand Palladium Riviera and Grand Palladium White Sand Resort & Spa

Every room contains a King Size or two double beds, air conditioning, ceiling fan, minibar, TV (satellite link), internal movie channel, telephone, safety deposit box, hair dryer, magnification mirror, coffee or tea maker, smoke detector, ironing board with iron, alarm clock, station for MP3 players and free WIFI (prior registration). The minibar is restocked daily.

All Junior Suites contain a King size or two double beds, sofa bed, WC, shower and a Jacuzzi, bathrobe and slippers.

The Suites have the same amenities of the Junior Suites and a spacious living room with a sofa bed.

The Mayan Suites at the **Grand Palladium White Sand Resort & Spa** have a King size bed, with a spacious balcony with two sun beds and a terrace of wood over the artificial lake of some 30.00 m2, one magnificent bath with Jacuzzi and one an outside shower Mayan style.

 PALLADIUM HOTELS & RESORTS	ROOM DIMENSIONS HOTEL GRAND PALLADIUM WHITE SAND & RIVIERA RESORT & SPA						
	Hall	Closet	Living room	Bathroom	Room	Balcony	Total
Suite	6,25	1,3	19	9,5	17	14,55	67,6
Jr. Suite	5	1,3	11,4	9,7	16,9	8,3	52,6
Cabaña	3	1,3	0	17,5	25,4	21,9	69,1

## Room Facilities of The Royal Suites Yucatán

Every room contains a King Size or two double beds, sofa bed, air conditioning, ceiling fan, minibar restocked daily, TV (satellite link), internal movie channel, telephone, safety deposit box, hair dryer, magnification mirror, coffee or tea maker, smoke detector, ironing board with iron, CD/DVD players, DVD menu, alarm clock, station to



# PALLADIUM HOTELS & RESORTS

MP3 players, pillow menu and aromatherapy menu, cava with 4 wines (with extra charge) and free WIFI (prior registration).

The Royal Suites have the same amenities of the Royal Junior Suites and a spacious living room.

The Royal Suites and the Royal Jr. Suites have a double Jacuzzi at the terrace and two sun chairs of wood.

The Royal Mayan Suites have a king size bed and the same facilities of the Royal Junior Suites and Royal Suites with a spacious balcony two sun beds and a terrace of wood over the artificial lake of some 30.00 m2, one magnificent bath with Jacuzzi and one an outside shower Mayan style.

	ROOM DIMENSIONS THE ROYAL SUITES YUCATAN			
	Bathroom	Room	Balcony	Total
<b>Suite</b>	9,66	44,8	19,42	73,88
<b>Junior Suite</b>	10,90	38,98	8,39	58,27
<b>Mayan Suite</b>	13,00	30,55	28,15	71,70

## Restaurants and Bars

### Restaurants Buffets at Grand Palladium Colonial and Grand Palladium Kantenah Resort & Spa

Restaurant "La Hacienda ", with Italian corner, Mexican corner, Show Cooking and A/C.

Restaurant "Tikal", With an Italian corner, Mexican corner, Show Cooking and A/C.

Restaurant "El Gran Azul ", a beautiful outside restaurant with a spectacular palapa and splendid view of the main swimming pool. Also with an Italian corner and Show Cooking.

### Restaurants Buffets at Grand Palladium Riviera and Grand Palladium White Sand Resort & Spa

The Main Buffet "Kabah" with an Italian Corner, Mexican Corner, Show Cooking and A/C. Rte Buffet

"La Laguna" close to the main swimming pool and the artificial lagoon, with the most beautiful views in this outside restaurant under a spectacular palapa. With an Italian Corner and Show Cooking.

### Exclusive Restaurant of The Royal Suites Yucatán "El Jardín"

Restaurant with personalized service, for breakfast and dinner, (Buffet and a la carte)

### Restaurants "A la Carta" at Grand Palladium Colonial and Grand Palladium Kantenah Resort & Spa

- Mediterranean restaurant "MARE NOSTRUM"
- Japanese Restaurant "SUMPTUORI"
- Mexican Restaurant "THE ADELITA"
- Steak House restaurant "EL DORADO"

### Restaurants "A la Carta" at Grand Palladium White Sand and Grand Palladium Riviera Resort & Spa

- Italian Trattoria "PORTOFINO"
- Spanish Rte. "LA LOLA"
- Brazilian Rte. "O'PAVO"
- Bbq and Grill "RIBS AND MORE"

(\*) Dress Code: formal pants long or short and shirts with sleeves.

(\*) All of our Restaurants are non smoking, except the Gran Azul and La Laguna.

### Restaurant "A la Carte" at Grand Palladium White Sand

Restaurant "Punta Emilia" specialty rice and fish, located in Punta Emilia Bar beachfront Grand Palladium White Sand, reservation required one day before at the Public Relations desk. Open from 6:30 PM to 10:00 PM. No dress code applies.

### Bars at Grand Palladium Colonial and Grand Palladium Kantenah Resort & Spa

Lobby Bar Kantenah, Lobby Bar Colonial, bar "The Plaza ", El Gran Azul, Swim-up Bar, Secret Bar (in the adult swimming pool), Bar El Rinconcito, Beach Bar with Snacks 24 hours (of 20:00 to 08:00 hrs. alcoholic drinks are not served, only beer), Bar La Jarra, Bar Churchill (Smokers), Bar Hemmingway (for Non Smokers, reading lounge, game tables, piano bar, Premium quality International drinks and a selection of table games and books), a Sports Bar and 2 Bars in our A la Carte Restaurants. Disco Bar SUNSET BOULEVARD in the **Hotel Grand Palladium Riviera Resort and Spa**.

### Bars at Grand Palladium White Sand and Grand Palladium Riviera Resort & Spa

Lobby Bar White Sand; Lobby Bar Riviera; Bar the Theatre; The Palapa bar close to the main swimming pool, La Laguna; Swim-Up-Bar; Beach Bar Punta Emilia (open 24 hours, from 20.00 to 08.00 hrs. alcoholic drinks will not be served, except beer). Snacks 24 hrs., disco Bar (Opened from 23.00 to 02.00, A/C); Adult Swimming pool Bar La Isla (Adults Only, open until Midnight); Royal Suites pool bar, only for clients staying at The Royal Suites; Salt Water Pool Bar Las Rocas; two bars in the A la carte restaurants. A Sport Bar in the **Grand Palladium Colonial Resort and Spa**.

### Exclusive Bars at The Royal Suites Yucatán

**Bar Lobby Royal**, located at the lobby

**Bar La Terraza**, located at the private pool at the Royal Suites Yucatán with waiter service.

All the bars at the Royal Suites Yucatan have international drinks and premium Brands.

(\*) All of our guest can use all the Restaurants Buffets, A la Carte and Bars, no matter where they are; except the Bars and Restaurant located in "The Royal Suites", they are exclusive for the Royal Suites Yucatan guest.

### Pools at the Grand Palladium Colonial and Grand Palladium Kantenah Resort & Spa

Four fresh water swimming pools: A huge swimming pool of 3.224 m2 with 4 integrated Jacuzzis and a Swim-up bar; a swimming pool for adults with 1 Jacuzzi and open until midnight with bar service included; swimming pool "El Rinconcito", close to the shopping center, with 1 Jacuzzi and bar service; a swimming pool for children close to the main swimming pool.



# PALLADIUM HOTELS & RESORTS

## Pools at the Grand Palladium White Sand and Grand Palladium Riviera Resort & Spa

A huge swimming pool (3.224 m2) with 4 Jacuzzis and a swim-up bar with a separate swimming pool for children; an adult swimming pool with a Jacuzzi (open until midnight); one pool in the Spa; a Salt-water pool located at the Riviera area.

## Exclusive Pool at the Royal Suites Yucatán

One swimming pool for adults with one Jacuzzi, Bali beds and bar. (Waiter and towel service)  
The guest located at the Royal Suites Yucatan can use all the facilities and service of the other Resorts in the Complex.

## Private Beach Area for the guest at the Royal Suites Yucatan

The guest at the Royal Suites Yucatán can enjoy a private area at the beautiful Kantenah beach; this area is located next to the Bar La Jarra of the Grand Palladium Kantenah Resort & Spa. With waiter service and Bali beds, the transportation to this area is under requirement.

(\*) Service of towels, sun beds and umbrellas included

(\*) All clients can use all of the swimming pools of the Complex, except of the pool located at The Royal Suites Yucatán.

## Sports Activities

In the Grand Palladium Resort our guests are offered the following sports activities without charge: aerobics, aquatic gymnastics, ping pong, basketball, volleyball, football, tennis, Petanque, water polo, darts, archery, carbine practice, miniature golf, group games, padel tennis, shuffleboard and badminton.

## Sports Installations

6 tennis courts, 3 beach volleyball courts, 2 basketball courts, 2 fields of badminton, 1 football field (artificial turf), 1 pro-soccer field (artificial turf), 2 padle tennis tracks, 1 archery range, 1 shooting range for rifles and 1 multiuse field, mini golf and 2 shuffleboard.

## Nautical sports activities

ALL INCLUDED: Catamaran, Kayak, Snorkeling, pedal boats, Windsurfing. (Lessons with charge)  
We have aquatic wheelchair at the Dive Centre.

WITH EXTRA CHARGE: deep-sea fishing, excursions and scuba diving courses.

## Animation

Daily activities on the beach and swimming pool, as well as different Shows during the night in the Theatre; Shows for children in the theatre; children's discotheque; Discotheque SUNSET BOULEVARD in the Hotel Grand Palladium Riviera Resort and Spa, with air conditioning, from 23:00 to 02:00 hrs. Entry prohibited for minors less than 18 years old.

## Mini Club "El Ranchito"

From 4 to 12 years of age, open from 09:00 AM to 11:00 PM with different activities according to ages. Located at the beach, between

the Grand Colonial Grand Palladium Resort and Grand Palladium Kantenah Resort, with outside and inside areas, where it is possible to leave their children under supervision. With a spacious lawn and everything necessary for the amusement and comfort of little ones.

## Baby Club

From 1 to 3 years of age, open from 9:00 AM to 8:00 PM. Located at the Mini Club "El Ranchito", with outside and inside areas, competence staff.

**Facilities and activities:** play park; volleyball; room for painting; room of crafts; video; video games (Play station and Game cube) and an ecological tour inside the Resort to know the culture, flora and fauna of the zone.

## Black & White Junior Club

Exclusive for teenagers from 13 years old, open from 11:00 AM to 12:00 PM. Located next to the swimming pool El Rinconcito, in the Grand Palladium Kantenah Resort, rooms of video games, computer games, pool tables and metegol (soccer table).



For all the children our friends Raggs have prepared great and fun activities, like: a special breakfast, a party they will not forget at our Disco and a spectacular show at the theater of Grand Palladium Colonial.

Any questions about these special events, please ask to our Mini Club staff.

## Aquatic Playground

Located in the Grand Palladium Colonial, next to the Mini Club El Ranchito, children can enjoy a wonderful water park with slides. Only suitable for kids under 16 years old.

## Other services and complex facilities

Around the entire Resort, our guests will find one an ample scale of facilities extending throughout the resort: 4 spacious and elegant Lobbies, flea market (coming several times per week local craftsmen who offer their products: typical pieces and ornaments), 2 Orchids gardens (one on the Colonial side and a different one in the Hotel Kantenah) spaces where you can find plants flowers, trees and exotic catalogued flowers, flamingo ponds (one on the side of Colonial and different pond in Hotel Kantenah), one crocodile habitat (with an exhibition of their feeding at the Grand Palladium Kantenah), bridges and ecological walks along all the facilities among palm groves, jungle areas, swamps and spectacular gardens, 2 spacious open air Theatre, Medical Services (24 hours, not included), Car rental, Wedding chapel, customer service desks attended by our customer service staff, hospitality desks, where the perspective tour operators offer service of assistance and information, travel agency, conferences rooms and computers with internet service at the SPORT BAR (with extra charge).



# PALLADIUM HOTELS & RESORTS

The complex has wireless internet (WIFI) at no cost in all rooms and at the Lobbies (prior registration). There is also the option of a Premium WIFI internet service with additional charge.

## Groups, Events and Conventions

In our Complex, you can find all the things necessary to make special events, like meetings and conferences. With conference rooms and one luxury Convention Centre; located at the Grand Palladium Riviera Resort & Spa; with a 505 m<sup>2</sup> of capacity and a possibility of divided it in 3 individual conference rooms, the Grand Palladium Complex is the perfect place for groups from 40 to 600 people.

Likewise we offer technological advances (big screen, wireless internet, etc) in order to satisfy all the operation and logistic necessities for groups.

## Weeding and Renewal of Vows

Every day lots of couples decide to get married at the Caribbean, for this special occasion we have Weddings Gazebos in front of the sea or surround of the Mexican Jungle. Our Weddings or Renewal of Vows Packages help to enjoy one of the most important days with beautiful memories.

You can celebrate your catholic wedding at our Chapel "Nuestra Señora de las Nieves", located at the Grand Palladium Colonial Resort & Spa.

## Shopping center

Located at the Grand Palladium Kantenah and Grand Palladium White Sand; supermarket, Photo Shop, Souvenir shop, Crafts, Tobacco shop, Drugstore, clothes Shop, Logo shop and Tequilería.

## Chapel "Nuestra Señora de las Nieves"

Located at the Grand Palladium Colonial Resort & Spa, we celebrate catholic mass every Sunday, and also for special occasions.



The Grand Palladium Resort and Spa has at the disposal of our clients the most spectacular and modern SPA of the Riviera Maya.

Our clients are offered a wide range of therapies such as Spa massages (Swedish, Sports, Reflexologies, Vichy, massages for couples, etc.), baths (with Therapist), facial and corporal treatments and Defoliations.

Our SPA have a Beauty Lounge where we offer them services of depilation, manicure, pedicure and beauty salon Unisex attended by the best professionals in the Riviera.

Also, at the hydrotherapy space, with two indoor/outdoor Jacuzzis with hot and cold water, mayan-style outdoor showers, waterfalls, "eco-meditative" cold bath, footbath with stones that help as reflexology, relaxation area with swimming pool.

The access at the Spa has an extra cost.

## **Fitness Area**

Our SPA offers all our guests a spacious and modern gymnasium, with air conditioning, including the best equipment and sports machines.

**All Inclusive:** Fitness Area (spacious gymnasium with changing and wardrobe rooms with air conditioning and weight room)

**Extra charges:** Access at wet areas and swimming pool, hairdresser's salon, massages, facial and corporal treatments and defoliations.

(\* ) The entire Spa services need a previous reservation please consult the personnel of the Center concerning the duration of the services as well as availability and rates.

(\* ) Please ask about our special service Packages.

(\* ) It is not allowed the usage of the facilities of the SPA for persons under 18-years-old.

## **All Inclusive 24 Hours**

Breakfast and lunch in buffet style. Dinner in the buffet or in one of our A la Carte restaurants (unlimited dinners, based on the availability), Snacks 24 hours in the Bar Punta Emilia (Grand Palladium White Sand) and Beach Bar (Grand Palladium Colonial), local and international drinks with or without alcohol (also included in the discotheque), house wine in all of our restaurants and bars, cocktails and selection of international drinks of "Premium" quality in the Bars Hemmingway and Churchill. Sports and animation included, according to the activity, gym according to service desired, towels, turbines and umbrellas for beach and the swimming pools, miniclub, Black & White Junior Club, minibar in all rooms (restocked daily). Free room service (Grand Palladium from 11 am to 11 pm, Royal Suite 24 hours)

## **SERVICE OF ALCOHOLIC DRINKS PROHIBITED FOR MINORS LESS THAN 18 YEARS OF AGE.**

## **Information of interest**

Distance to the beach: 0 km; Distance to Playa del Carmen: 32 km; Distance to the airport: 80 km; Distance to Cancun: 95 km; Distance to Tulum: 30 km; Distance to the bus stop: 0 km; Year built Grand Palladium Colonial and Grand Palladium Kantenah: 2002, Grand Palladium White Sand and Grand Palladium Riviera and "The Royal suites": 2005; Voltage: 110 V.

Renovation of rooms at the Grand Palladium Kantenah and The Royal Suite Yucatan, May 2012. Renovation of rooms at the Grand Palladium Colonial, Nov 2015.

\* Credit cards allowed VISA, MASTERCARD and AMERICAN EXPRESS  
\* Languages spoken by the staff: Spanish, English, French and German.



# PALLADIUM HOTELS & RESORTS

## Certifications obtained



**EMPRESA  
SOCIALMENTE  
RESPONSABLE**



Unofficial Palladium.com